

1 Download the App & 「ログイン」

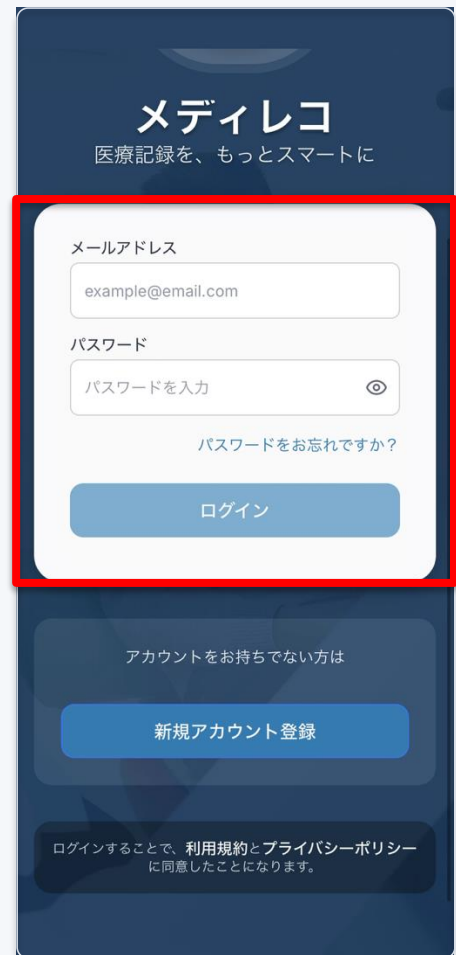
Search for 「メディレコ」 in the App Store / Google Play and download it.

Open the app and tap 「ログイン」 with your registered email and password.

About Your Password

Password must be 8+ characters with uppercase, lowercase letters, numbers, and symbols.

If forgotten, reset via 「パスワードをお忘れですか？」.



2 From 「プロフィール」 to 「マイナンバーカードで本人確認」

Tap the ≡ menu at the top-left of the メディレコ screen.

Tap 「プロフィール」 to open your profile page.

Then tap the 「マイナンバーカードで本人確認」 button.



3 Download the 「デジタル認証アプリ」

Tap 「ストアからダウンロード」 and install 「デジタル認証アプリ」.

After installation, return to メディレコ and tap 「マイナンバーカードで本人確認」 again.

「デジタル認証アプリ」 is the official app provided by Japan's Digital Agency.

Required to scan your My Number Card.



4 Enter PIN & Scan the Card

「デジタル認証アプリ」 will open. Agree to the privacy policy and proceed. Enter your 4-digit PIN, then hold your My Number Card over your smartphone to scan it.

PIN (4-digit Number)

The 4-digit number you set at the municipal office when you received your My Number Card.



5 Display & Scan the 「受付QR」

Once verification is complete, return to the home screen.

Tap 「受付QR」 below your appointment card.

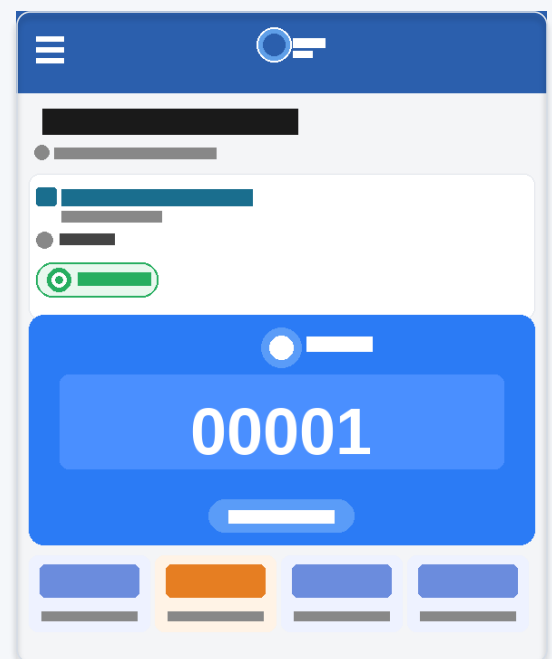
When the QR code appears, scan it yourself using the tablet or QR reader at reception.



6 Check the 「受付番号」 — Done!

Once the QR code is scanned, your 「受付番号」 will be displayed prominently on the home screen.

Please wait until your number is called.



If Your Number Doesn't Appear

Tap 「施設予約」 at the bottom of the screen, then return to 「ホーム」 to display it.