

1 Download & Open the App

Search for 「メディレコ」 in the App Store / Google Play and download it.

Open the app and tap 「新規アカウント登録」 at the bottom of the screen.

Scan from here

For iPhone



For Android



Tip

- iPhone: use the top QR code
- Android: use the bottom QR code
- Free to download

2 Enter Email & Password

Enter your email and password.
Check 「利用規約に同意する」
and tap 「新規登録する」.

Password Requirements (Required)

Use 8+ characters including uppercase, lowercase letters, numbers, and symbols.
Example: Medireco1!

The screenshot shows the 'Medireco' app interface for new user registration. At the top, the app name 'メディレコ' is displayed. Below it is a back arrow and the title '新規登録' (New Registration). The form contains two input fields: 'メールアドレス' (Email Address) with the placeholder 'patient@example.com' and 'パスワード' (Password) with a toggle icon. Below the password field, it specifies '8文字以上（英大小文字・数字・記号含む）' (8 characters or more, including uppercase and lowercase letters, numbers, and symbols). There is a checkbox labeled '利用規約・プライバシーポリシーに同意する' (I agree to the Terms of Service and Privacy Policy), which is currently checked. At the bottom, there is a blue button labeled '新規登録する' (New Registration).

3 Enter Verification Code

A 6-digit verification code will be sent to your registered email.

Enter the code in the app and tap 「認証する」.

If You Don't Receive the Email

Please check your spam folder.

You can also use 「認証コードを再送信」.

The screenshot shows the '認証コードを入力' (Enter Verification Code) screen. At the top, it says 'メディレコ' (MediReco). Below that, it says '認証コードを入力' (Enter Verification Code) and '登録したメールアドレスに送信された6桁の認証コードを入力してください' (Please enter the 6-digit verification code sent to the registered email address). There are six input boxes for the code. Below the boxes is a link 'コードをペースト' (Paste Code). A blue button '認証する' (Verify) is in the center. Below it is a link '認証コードを再送信' (Resend Verification Code). At the bottom right is a 'Done' button. A numeric keypad is visible at the bottom of the screen.

4 Enter Basic Information

Enter your name, name reading, date of birth, gender, phone number, address, emergency contact, and so on. Follow the on-screen instructions to complete registration in 3 steps.

The screenshot shows the 'Enter Basic Information' screen. At the top, it says 'メディレコ' (MediReco). Below that, there are three steps: 1. 基本情報 (Basic Information), 2. 住所・緊急連絡先 (Address・Emergency Contact), and 3. 確認 (Confirmation). The first step is active. The form fields are: 姓 (Surname) with '港' (Minato) entered; 名 (Name) with '太郎' (Taro) entered; 姓(フリガナ) (Surname (Kana)) with 'ミナト' (Minato) entered; 名(フリガナ) (Name (Kana)) with 'タロウ' (Taro) entered; 生年月日 (YYYY-MM-DD) (Date of Birth) with '1990-01-01' entered; and 性別 (Gender) with buttons for '男性' (Male), '女性' (Female), and 'その他' (Other).

5 From 「プロフィール」 to 「マイナンバーカードで本人確認」

Tap the ≡ menu at the top-left of the screen.

Tap 「プロフィール」 to open your profile page.

Then tap the 「マイナンバーカードで本人確認」 button.



6 Download the 「デジタル認証アプリ」

Tap 「ストアからダウンロード」 and install 「デジタル認証アプリ」.

After installation, return to メディレコ and tap 「マイナンバーカードで本人確認」 again.

Tip

「デジタル認証アプリ」 is the official app provided by Japan's Digital Agency.
Required to scan your My Number Card.



7 Enter PIN & Scan the Card

「デジタル認証アプリ」 will open.
Agree to the privacy policy and proceed.
Enter your 4-digit PIN, then hold your
My Number Card over your smartphone
to scan it.

PIN (4-digit Number)

The PIN you set at the municipal office when
you received your My Number Card.
(PIN for card surface entry assistance)



8 Display & Scan the 「受付QR」

Once verification is complete, return to
the home screen.
Tap 「受付QR」 below your appointment
card.
When the QR code appears, scan it yourself
using the tablet or QR reader at reception.



9 Check the 「受付番号」 — Done!

Once the QR code is scanned, your 「受付番号」
」
will be displayed prominently on the home screen.

Please wait until your number is called.

If Your Number Doesn't Appear

Tap 「施設予約」 at the bottom of the screen,
then return to 「ホーム」 to display it.

